

BANGOR INTERNATIONAL AIRPORT
TARMAC DELAY EMERGENCY CONTINGENCY PLAN

28 March 2017

Bangor International Airport (BGR) has prepared this Tarmac Delay Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Tony Caruso, Airport Director at tcaruso@flybangor.com or (207) 992-4600. Bangor International Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Bangor International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

During diversion events Bangor International Airport will issue NOTAMs regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Bangor International Airport (BGR)

Name and title of person preparing the plan: Kevin P. Kipler, Ramp Services Manager

Preparer contact number: 207.992.4585

Preparer contact e-mail: kkipler@flybangor.com

Date of submission of plan: 28 March 2017

Airport Category: Large Hub • • Medium Hub • • Small Hub • **Non Hub x**

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Bangor International Airport Operations Office at 207.992.4624 or bgrops@flybangor.com for assistance. This Operations Office is available 24 hours.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

Bangor International Airport has sufficient equipment and personnel needed to safely deplane passengers from air carrier aircraft. We will utilize this equipment to deplane passengers as soon as practicable after

receiving requests from such airlines at the contact number listed above. We will also provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Bangor International Airport are under common use gate leases permits, or agreements to air carriers and are controlled by the airport. We direct our common use air carrier users to make gates and other facilities available to an air carrier seeking to deplane at a gate to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Bangor International Airport has a defined international transit sterile area capable of accommodating 720 international passengers as well as a sterile Federal clearance area capable of holding up to 1,800 international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

Bangor International Airport will provide public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website (<http://www.flybangor.com>)
- Providing notice of the availability of the plan on the airport's social media accounts.
- Posting signs in conspicuous locations in the terminals.
- Advertising the availability of the plan in local newspapers of record.